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|  |  | John Doe  IT Professional |
| Profile Detail-oriented IT professional with seven years of experience as a Software support specialist and systems. Skilled at operating in a wide range of platforms.  Excellent written and oral communication skills; capable of explaining complex software issues in easy-to-understand terms. Contact PHONE:  +44 1234 567 890  EMAIL:  [johndoe@gmail.com](mailto:johndoe@gmail.com) Hobbies Reading  Exercising  Coding  Listening to Music |  | EDUCATIONTech University  2009-2010 Master’s Degree, Business Administration  IT Tech School 2011-2012 Microsoft Certified System Engineer (MCSE)The Best Community College 2000 - 2004  Bachelor’s Degree, Management Information System Excellence High School 2005 - 2010  Eight (8) CXC passes WORK EXPERIENCEABC Software Support Specialist, Contax 729 Processing Centre 2014–Present  Maintaining the systems  Trains the staff on newly implemented software  Resolve technical support issues **SKILLS** |